NAV CANADA would like to thank the following organizations for their contributions to this document.
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While the airplane icon denotes phraseology used by pilots, it should be recognized that this is phraseology for both fixed and rotary wing aircraft. Where the phraseology for helicopters is different, based on the operational capabilities of rotary wing aircraft, an additional example is given.

### Legend

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<th>Description</th>
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</tr>
<tr>
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</tr>
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<td>🛫</td>
<td>Phraseology Used by All Pilots</td>
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<tr>
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</tr>
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<td>🎧</td>
<td>Phraseology Used by Flight Service Specialists at a Flight Information Centre</td>
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About This Document

This document is intended as a learning tool and reference guide to phraseology for all pilots flying within Canadian airspace. This document has been created using resources including the Canadian Aviation Regulations (CARs), Transport Canada Aeronautical Information Manual (TC AIM) and Glossary for Pilots and Air Traffic Services Personnel, as well as input from Air Traffic Controllers (ATC), FS Specialists, Flight Information Centres (FIC), flight training units and commercial aviation leaders from across the country.

Safety is a driving force in aviation. Communications are an important contributing factor to safety and many incidents and occurrences cite communications as a primary cause. It is easy to forget that the voice on the other end of the radio is a person too. If everyone begins with the same foundation of standard phraseology, there is less room for error or misinterpretation.

Document Format

Examples of phraseology in this document are laid out as follows:

- Any pertinent information is given
- The example is broken down into its critical parts
- A fictitious example is then shown to give the user a clear idea as to how the phraseology might be spoken

These examples are not intended to be exhaustive and if uncertain, or when the standard phraseology falls short, use plain language to communicate your request or intentions.

While these are standard transmissions, local procedures may vary. If you are familiar with local procedures, adjust your transmissions accordingly.

For simplification, Area Control Centres, Control Towers, Aerodrome Advisory Services, Flight Information Services, and Community Aerodrome Radio Stations are identified as Air Traffic Services, or “ATS” in this document. For more details on these units, see “What to Expect From Different ATS Units” on page 12.

For definitions of unfamiliar or aviation-specific words found in the document, consult Terminav® or the Transport Canada Glossary for Pilots and Air Traffic Services Personnel.
Phraseology Examples

In the examples given, the critical parts are designated as follows:

**UPPERCASE** Indicates words that are to be spoken exactly as written

*(in parentheses)* Describes the information to be inserted

/ slash Indicates that there are alternative words or information; use only one

Example:

Reads as: SPEAK LOUDLY AT/IN (unit name)

Spoken as: Speak loudly at home …or… Speak loudly in the hangar

Phonetic Alphabet

<table>
<thead>
<tr>
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<th>Pronunciation</th>
<th>Alphabet</th>
<th>Pronunciation</th>
</tr>
</thead>
<tbody>
<tr>
<td>A – Alfa</td>
<td>AL fah</td>
<td>N – November</td>
<td>No VEM ber</td>
</tr>
<tr>
<td>B – Bravo</td>
<td>BRAH VOH</td>
<td>O – Oscar</td>
<td>OSS cah</td>
</tr>
<tr>
<td>C – Charlie</td>
<td>CHAR lee</td>
<td>P – Papa</td>
<td>Pah PAH</td>
</tr>
<tr>
<td>D – Delta</td>
<td>DELL tah</td>
<td>Q – Quebec</td>
<td>Keh BECK</td>
</tr>
<tr>
<td>E – Echo</td>
<td>ECK oh</td>
<td>R – Romeo</td>
<td>ROW me oh</td>
</tr>
<tr>
<td>F – Foxtrot</td>
<td>FOKS trot</td>
<td>S – Sierra</td>
<td>See AIR ah</td>
</tr>
<tr>
<td>G – Golf</td>
<td>GOLF</td>
<td>T – Tango</td>
<td>TANG go</td>
</tr>
<tr>
<td>H – Hotel</td>
<td>Hoh TELL</td>
<td>U – Uniform</td>
<td>YOU nee form</td>
</tr>
<tr>
<td>I – India</td>
<td>IN deh ah</td>
<td>V – Victor</td>
<td>VIK tah</td>
</tr>
<tr>
<td>J – Juliett</td>
<td>JEW lee ETT</td>
<td>W – Whiskey</td>
<td>WISS key</td>
</tr>
<tr>
<td>K – Kilo</td>
<td>KEY loh</td>
<td>X – X-Ray</td>
<td>ECKS Ray</td>
</tr>
<tr>
<td>L – Lima</td>
<td>LEE mah</td>
<td>Y – Yankee</td>
<td>YANG key</td>
</tr>
<tr>
<td>M – Mike</td>
<td>MIKE</td>
<td>Z – Zulu</td>
<td>ZOO loo</td>
</tr>
</tbody>
</table>
### Numbers

<table>
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<th>Pronunciation</th>
<th>Term</th>
<th>Pronunciation</th>
</tr>
</thead>
<tbody>
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<td>0</td>
<td>ZE RO</td>
<td>7</td>
<td>SEV en</td>
</tr>
<tr>
<td>1</td>
<td>WUN</td>
<td>8</td>
<td>AIT</td>
</tr>
<tr>
<td>2</td>
<td>TOO</td>
<td>9</td>
<td>NIN er</td>
</tr>
<tr>
<td>3</td>
<td>TREE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>FOW er</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>FIFE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>SIKS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>SEV en</td>
<td>8</td>
<td>AIT</td>
</tr>
<tr>
<td>8</td>
<td>AIT</td>
<td>9</td>
<td>NIN er</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Altitude</th>
<th>Pronunciation</th>
<th>Time</th>
<th>Pronunciation</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 000</td>
<td>Two Thousand</td>
<td>1700Z</td>
<td>One Seven Zero Zero Zulu</td>
</tr>
<tr>
<td>2 500</td>
<td>Two Thousand Five Hundred</td>
<td></td>
<td>Distance</td>
</tr>
<tr>
<td>11 000</td>
<td>One One Thousand</td>
<td>25 Nautical Miles</td>
<td>Two Five Miles</td>
</tr>
<tr>
<td>FL180</td>
<td>Flight Level One Eight Zero</td>
<td></td>
<td>25 Nautical Miles DME Two Five D M E</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Heading</th>
<th>Pronunciation</th>
<th>Speed</th>
<th>Pronunciation</th>
</tr>
</thead>
<tbody>
<tr>
<td>005 Magnetic</td>
<td>Heading Zero Zero Five</td>
<td>110 Knots</td>
<td>Speed One One Zero Knots</td>
</tr>
<tr>
<td>180 True</td>
<td>Heading One Eight Zero True</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Decimals

Numbers with a decimal point, such as an altimeter setting or radio frequency may be spoken as:

- 29.95  TWO NINER DECIMAL NINER FIFE  or  TWO NINE NINE FIFE
- 127.7  ONE TWO SEVEN DECIMAL SEVEN  or  ONE TWO SEVEN SEVEN

ATS uses NINER and FIFE, however, pilots are not required to use these terms and may use NINE and FIVE.

You may group numbers together if the number is an aircraft type number, flight number, wind speed, cloud height, vertical visibility or direction of traffic using the 12-hour clock system.
## Number Groups

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<th>Pronunciation</th>
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<tr>
<td>Airbus 320</td>
<td>Airbus Three Twenty</td>
</tr>
<tr>
<td>West Jet 620</td>
<td>West Jet Six Twenty</td>
</tr>
<tr>
<td>Wind 270/10</td>
<td>Wind Two Seven Zero at Ten</td>
</tr>
<tr>
<td>BKN035</td>
<td>Thirty Five Hundred Broken</td>
</tr>
<tr>
<td>Traffic 10 O’clock</td>
<td>Traffic Ten O’clock</td>
</tr>
</tbody>
</table>

## Roman Numerals

<table>
<thead>
<tr>
<th>Number</th>
<th>Roman Numeral</th>
<th>Number</th>
<th>Roman Numeral</th>
</tr>
</thead>
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<tr>
<td>1</td>
<td>I</td>
<td>11</td>
<td>XI</td>
</tr>
<tr>
<td>2</td>
<td>II</td>
<td>12</td>
<td>XII</td>
</tr>
<tr>
<td>3</td>
<td>III</td>
<td>13</td>
<td>XIII</td>
</tr>
<tr>
<td>4</td>
<td>IV</td>
<td>14</td>
<td>XIV</td>
</tr>
<tr>
<td>5</td>
<td>V</td>
<td>15</td>
<td>XV</td>
</tr>
<tr>
<td>6</td>
<td>VI</td>
<td>16</td>
<td>XVI</td>
</tr>
<tr>
<td>7</td>
<td>VII</td>
<td>17</td>
<td>XVII</td>
</tr>
<tr>
<td>8</td>
<td>VIII</td>
<td>18</td>
<td>XVIII</td>
</tr>
<tr>
<td>9</td>
<td>IX</td>
<td>19</td>
<td>XIX</td>
</tr>
<tr>
<td>10</td>
<td>X</td>
<td>20</td>
<td>XX</td>
</tr>
</tbody>
</table>

Some airports use Roman numerals to distinguish apron locations and instrument landing system (ILS) category hold lines.

### Examples:

![Example 1](image1.png)

![Example 2](image2.png)
## Transponder Phraseology

<table>
<thead>
<tr>
<th>ATS Phraseology</th>
<th>Meaning</th>
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<tr>
<td>SQUAWK (four-digit code)</td>
<td>Input assigned transponder code</td>
</tr>
<tr>
<td>SQUAWK IDENT</td>
<td>Press the “ident” feature of transponder</td>
</tr>
<tr>
<td>SQUAWK MODE CHARLIE</td>
<td>Ensure MODE C function is selected</td>
</tr>
<tr>
<td>STOP SQUAWK MODE CHARLIE</td>
<td>Turn off MODE C function</td>
</tr>
<tr>
<td>STOP A-D-S-B ALTITUDE TRANSMISSION</td>
<td>Turn off ADS-B altitude transmission</td>
</tr>
<tr>
<td>RESET A-D-S-B</td>
<td>Turn ADS-B off, and then back on</td>
</tr>
<tr>
<td>RESET TRANSPONDER</td>
<td>Turn transponder off, and then back on</td>
</tr>
<tr>
<td>REPORT / SAY YOUR ALTITUDE</td>
<td>State your current altitude</td>
</tr>
<tr>
<td>CONFIRM SQUAWK</td>
<td>Visually and then vocally confirm the selected mode/code</td>
</tr>
<tr>
<td>SQUAWK STANDBY</td>
<td>Select “standby” function</td>
</tr>
<tr>
<td>ROGER IDENT</td>
<td>Used by FSS to acknowledge a request to squawk ident or change to a new code</td>
</tr>
<tr>
<td>YOUR TRANSPONDER APPEARS UNSERVICEABLE/MALFUNCTIONING</td>
<td>You are not showing up properly on the radar screen. Cycle transponder OFF and back ON to see if this fixes the issue</td>
</tr>
</tbody>
</table>


# Standard Words and Phrases

<table>
<thead>
<tr>
<th>Word</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACKNOWLEDGE</td>
<td>Let me know you have received and understood this message.</td>
</tr>
<tr>
<td>AFFIRMATIVE</td>
<td>Yes.</td>
</tr>
<tr>
<td>APPROVED</td>
<td>Permission granted.</td>
</tr>
<tr>
<td>BREAK</td>
<td>Separation between portions of the message.</td>
</tr>
<tr>
<td>BREAK BREAK</td>
<td>Separation between messages for two different aircraft.</td>
</tr>
<tr>
<td>CHECK</td>
<td>Examine a system or procedure.</td>
</tr>
<tr>
<td>CONFIRM</td>
<td>Verify (clearance, instruction, action, information) given.</td>
</tr>
<tr>
<td>CONTACT</td>
<td>Establish communication with...</td>
</tr>
<tr>
<td>CORRECT</td>
<td>True or accurate.</td>
</tr>
<tr>
<td>CORRECTION</td>
<td>An error was made in transmission, the correction will follow.</td>
</tr>
<tr>
<td>DISREGARD</td>
<td>Ignore.</td>
</tr>
<tr>
<td>EXPEDITE</td>
<td>Comply with instruction as soon as possible.</td>
</tr>
<tr>
<td>HOW DO YOU READ?</td>
<td>Can you hear my transmission clearly?</td>
</tr>
<tr>
<td>I DO NOT UNDERSTAND</td>
<td>I do not understand, please rephrase your last transmission.</td>
</tr>
<tr>
<td>I SAY AGAIN</td>
<td>I repeat for clarity or emphasis.</td>
</tr>
<tr>
<td>IMMEDIATELY</td>
<td>Immediate action as required for safety reasons.</td>
</tr>
<tr>
<td>MONITOR</td>
<td>Listen to (frequency) without checking in.</td>
</tr>
<tr>
<td>NEGATIVE</td>
<td>No, or Permission not granted, or Not correct, or Not capable.</td>
</tr>
<tr>
<td>OVER</td>
<td>End of transmission, require response.</td>
</tr>
<tr>
<td>READ BACK</td>
<td>Repeat all, or specified part of message back.</td>
</tr>
<tr>
<td>RECLEARED</td>
<td>A change has been made to your last clearance and this new clearance supersedes your previous clearance or part thereof</td>
</tr>
<tr>
<td>ROGER</td>
<td>I have received your transmission (generally used by ATC rather than pilots).</td>
</tr>
<tr>
<td>SAY AGAIN</td>
<td>Repeat all, or specified part of last transmission.</td>
</tr>
<tr>
<td>SPEAK SLOWER</td>
<td>Reduce rate of speech.</td>
</tr>
<tr>
<td>STAND BY</td>
<td>Wait and monitor frequency, caller will re-establish contact.</td>
</tr>
<tr>
<td>UNABLE</td>
<td>Cannot comply with instruction, or clearance, or request.</td>
</tr>
<tr>
<td>WILCO</td>
<td>I understand the message and will comply.</td>
</tr>
<tr>
<td>WITHOUT DELAY</td>
<td>Follow instructions expeditiously, specifically and safely.</td>
</tr>
<tr>
<td>WORDS TWICE</td>
<td>Communication difficult: please say every word or group of words twice. Communication difficult: therefore, I will repeat every word/group of words twice.</td>
</tr>
</tbody>
</table>

You may hear phraseology such as “blocked,” “stepped on,” or “two at once” used by ATS or other pilots. These phrases all indicate that your transmission was interrupted or distorted by other radio transmissions.
## Helicopter-Specific Words and Phrases

<table>
<thead>
<tr>
<th>Word</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIR TAXI</td>
<td>To taxi while airborne: generally above twenty knots airspeed, altitude at pilot's discretion, generally below one hundred feet AGL</td>
</tr>
<tr>
<td>AUTOROTATION</td>
<td>The condition of flight during which the main rotor is driven only by aerodynamic forces with no power from the engine</td>
</tr>
<tr>
<td>EXTERNAL LOAD</td>
<td>Helicopters are capable of suspending material under the helicopter during flight. When operating with a load, a helicopter may fly slower and avoid overflying built up areas</td>
</tr>
<tr>
<td>GROUND TAXI</td>
<td>For wheel-equipped helicopters: to taxi on the ground</td>
</tr>
<tr>
<td>HOLD</td>
<td>To hold short of a designated location in current state (i.e., on ground, in hover) or position</td>
</tr>
<tr>
<td>HOVER</td>
<td>To hold a position while airborne: done in ground effect, further movement requires ATC instruction</td>
</tr>
<tr>
<td>HOVER TAXI</td>
<td>To taxi while in ground effect: generally less than twenty knots airspeed, altitude less than twenty-five feet AGL unless higher required for operational reasons (e.g., To reduce ground effect turbulence or provide clearance for cargo slingloads)</td>
</tr>
<tr>
<td>HELIPAD</td>
<td>Designated area in which helicopters may take off and land</td>
</tr>
<tr>
<td>LONG LINE</td>
<td>An external load suspended on a line from the helicopter. A length may be specified. Expect helicopter to operate as with external load, but also with the extra altitude required to accommodate the length of the line</td>
</tr>
<tr>
<td>ROTOR DOWNWASH</td>
<td>Wake turbulence caused by the movement of the rotors while hovering</td>
</tr>
</tbody>
</table>
# Aircraft Identification

Aircraft identification (call sign) is different depending on whether you are a general aviation flight/small operator, or an operator with a telephony designator and flight number (e.g., Air Canada, First Air, Helijet).

On initial contact with any ATS unit you must identify yourself using your full identification (call sign). If ATS refers to your aircraft using an abbreviated call sign, you may then begin using that abbreviation.

<table>
<thead>
<tr>
<th>With Telephony Designator</th>
<th>Without Telephony Designator</th>
<th>Foreign Private Aircraft</th>
<th>Military</th>
<th>Coast Guard</th>
<th>Ice Patrol</th>
<th>Civil Air Search and Rescue Association</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Call Sign</td>
<td>Abbreviated Call Sign</td>
<td>Full Call Sign</td>
<td>Full Call Sign</td>
<td>Full Call Sign</td>
<td>Full Call Sign</td>
<td>Full Call Sign</td>
</tr>
<tr>
<td>Designator + Flight Number e.g., Air Canada 452</td>
<td>N/A</td>
<td>Aircraft Manufacturer/Type + Last 4 Characters of Aircraft Registration e.g., Katana Golf Delta India Bravo, Robinson 22 Foptot Lima Mike Victor</td>
<td>CANFORCE + Last 4 Numbers of Registration</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Aircraft Manufacturer/Type + Last 4 Characters of Aircraft Registration e.g., Katana Golf Delta India Bravo, Robinson 22 Foptot Lima Mike Victor</td>
<td>Last 3 Characters of Aircraft Registration e.g., Delta India Bravo, Lima Mike Victor</td>
<td>Aircraft Manufacturer/Type + Full Registration e.g., Challenger November 6739 X-ray</td>
<td>CANFORCE + Flight Number</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Military</td>
<td>CANFORCE + Flight Number</td>
<td>Tactical Call Sign, e.g., Gonzo Zero Eight, Royal + Flight Number</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Coast Guard</td>
<td>Canadian Coast Guard + Flight Number e.g., Canadian Coast Guard 305</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ice Patrol</td>
<td>CANICE + Flight Number</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Civil Air Search and Rescue Association</td>
<td>RESCUE + Flight Number CASARA + Aircraft Registration</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Helicopters, gliders and ultralights may prefix their call sign with “Helicopter”, “Glider” or “Ultralight” instead of the manufacturer name or type.*

**Ultralight Golf Echo Echo Hotel**
In addition to the aircraft call sign, large aircraft may also designate weight category:

**Heavy:** This refers to an aircraft with a maximum take-off weight of over 136,000 kilograms (300,000 lbs)

**Super:** This refers to an Airbus A380

Heavy aircraft are required to designate themselves as “Heavy” on their initial contact with ATS. After this, they may abbreviate their call sign to only the telephony designator and flight number, removing the term “Heavy”. Keep this in mind while listening to transmissions around an airport.

It is important to recognize these terms and the wake turbulence associated with that category of aircraft as you may be required to provide your own separation behind these types of aircraft.
Similar call signs by aircraft operating in the same place, at the same time, on the same frequency can cause misunderstandings and potential or actual confusion between ATC and pilots and could result in safety incidents. Call sign similarity is one of the main causes for an aircraft taking a clearance not directed to them. Most commercial flight numbers are allocated in sequential and very similar numbers.

**Similar Call Signs**

Similar call signs are an ongoing safety concern for NAV CANADA, Transport Canada, and pilots alike. When two or more aircraft with similar call signs are operating on the same frequency, ATS may:

- Advise aircraft to be aware and listen carefully
- Add aircraft type to call sign (e.g., Piper GRF, Cessna GFR)
- Instruct one pilot to use full four-letter registration (e.g., GRF, FGRF)
- Instruct one pilot to use telephony designator followed by two characters of registration (e.g., Air Canada 452 and Jazz 4425 could become Air Canada November Charlie, Jazz Echo Papa)

Maintain a careful listening watch; there is always potential for miscommunication.
## Air Traffic Service (ATS) Units

ATS units also have a designated call sign and associated frequency. This call sign is comprised of geographic location, followed by the type of service provided.

<table>
<thead>
<tr>
<th>ATS Unit</th>
<th>Function</th>
<th>Call Sign</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airport Control</td>
<td>Clearance Delivery</td>
<td>(unit name) CLEARANCE DELIVERY</td>
</tr>
<tr>
<td></td>
<td>Ground Control</td>
<td>(unit name) GROUND</td>
</tr>
<tr>
<td></td>
<td>Tower Control</td>
<td>(unit name) TOWER</td>
</tr>
<tr>
<td>Terminal Control</td>
<td>Arrival Control</td>
<td>(unit name) ARRIVAL</td>
</tr>
<tr>
<td></td>
<td>Departure Control</td>
<td>(unit name) DEPARTURE</td>
</tr>
<tr>
<td></td>
<td>Terminal Control</td>
<td>(unit name) TERMINAL</td>
</tr>
<tr>
<td>Area Control</td>
<td></td>
<td>(unit name) CENTRE</td>
</tr>
<tr>
<td>Flight Service Station (FSS)</td>
<td>Aerodrome Advisory Service (AAS)</td>
<td>(unit name) RADIO</td>
</tr>
<tr>
<td>Flight Information Centre (FIC)</td>
<td>Flight Information Service Enroute-FISE (FIC)</td>
<td>(unit name) RADIO</td>
</tr>
<tr>
<td>Community Airport Radio Station (CARS)</td>
<td>WX Service, Information</td>
<td>(unit name) AIRPORT RADIO</td>
</tr>
</tbody>
</table>

**Example:**
- Ottawa Clearance Delivery
- Montreal Arrival
- Vancouver Terminal
- Toronto Ground
- Calgary Departure
- Edmonton Radio

**Call signs for remote communications outlets (RCOs) and peripheral stations (PALs) correspond to the ATS unit responsible for the radio frequency, not the physical location of the frequency. Call sign information for RCOs and PALs is displayed on associated aeronautical publications. To facilitate the operator who could be doing multiple RCOs it would be appropriate to state which airport you are near when communicating an initial contact.**
What to Expect From Different ATS Units

The Importance of Phraseology

The use of proper phraseology on the airfield benefits not only the communication between ATS, pilots, and ground vehicle operators, but proper phraseology also ensures the safety of the customer. Phraseology gives the opportunity for fast, effective, and clear communication. With safety being a number one priority in aviation, the frequencies used in radio communication need to remain free from congestion by maintaining an even rate of speed and using concise wording. The use of easily understood phraseology allows for ATS, pilots and ground vehicle operators to communicate precise information without taking up too much time on the frequency. Proper phraseology may take some time to absorb, but once it is understood and put into practice, it makes the communication process simple and easy for all.

Area Control Centres (Terminal/Centre)

Area Control Centres (ACC) provide control, advisory and alerting services for IFR and controlled VFR aircraft. Air traffic controllers located at these centres across the country coordinate the safe, efficient and orderly flow of air traffic as it travels across Canada.

Each ACC is responsible for air traffic in a large section of Canadian airspace known as a Flight Information Region (FIR). Each FIR is divided into smaller “sectors” and assigned to controllers who know that airspace. Using radar and advanced flight data management systems, controllers track all flights within a sector, give pilots enroute instructions and provide terminal clearances at certain airports.

Control Towers (Tower, Ground, Clearance Delivery)

Control towers provide air traffic control and information services within a defined control zone around busy airports.

Controllers at these locations provide pilots approaching and departing the airport with clearances and instructions to help them maintain separation from other aircraft. They also provide flight information to aircraft operating in airspace around their airports and issue clearances and instructions to aircraft as well as vehicles on the ground.
Aerodrome Advisory Services (Flight Service Stations, Mandatory Frequency)

When an aerodrome has been determined not to require on-site air traffic control services, aerodrome advisory services (AAS) may be provided based on density and complexity of traffic. They assist in maintaining aviation safety within and in the vicinity of mandatory frequency areas (MF). These services include:

- Runway information
- Air and ground traffic information,
- Assisting pilots with traffic resolution
- Weather and aerodrome conditions
- Control of ground vehicle movement
- Additional information regarding aviation safety

Remote Aerodrome Advisory Services are provided at identified sites using a Remote Communications Outlet (RCO) by FS Specialists working at FSS. These services are very similar in nature to AAS but can be provided in a non-visual environment using position reports to confirm aircraft and vehicle movement when required.

Flight Information Services (FIC, WXBRIF, Enroute Services)

Flight Information Centres (FIC) are centralized Air Traffic Services units responsible for providing pre-flight, enroute flight information and VFR alerting service.

Flight Service Specialists working at these centres are trained to interpret meteorological information and use this information to provide in-depth interpretive weather briefings and NOTAM information to pilots operating anywhere in Canadian airspace. They are also responsible for managing VFR flight plans and for providing alerting service and coordination with search and rescue.

Community Aerodrome Radio Stations

NAV CANADA provides specified flight information services in northern and remote areas, utilizing Community Aerodrome Radio Station (CARS) facilities to provide aviation weather and communication service at designated sites in the Yukon, Northwest Territories, Nunavut and Northern Quebec along James Bay Coast.

CARS facilities consist of meteorological equipment for producing aviation surface weather observations (METARs) and office space equipped with a communications console for providing operational information to pilots. CARS operators provide aviation support in the form of air/ground communication, flight planning, aviation weather observation, and emergency response.
Taking time to visit your local Air Traffic Service Unit is recommended.

**Frequency Coupling**
When frequencies are coupled together, any transmission received on a frequency is automatically re-broadcast on all other frequencies that are coupled within that group. This allows for all users on all frequencies within a coupled group to hear all transmissions regardless of which frequency they originate on. The main advantages of this are a reduction/elimination of two users transmitting on two separate frequencies at the same time and thereby stepping on each other on the receiving (ATS) end, as well as an increased situational awareness of all users. This may occur at both FSS and ATC units.

**Language**

**CARs 602.133, 602.134, 602.135**

All ATS units in Canada provide service in English. However, Canada is unique in that within the boundaries of Quebec, as well as at Ottawa-Macdonald Cartier International Airport, a pilot may choose to communicate in either English or French.

The initial contact sets the language for the entire communication. You must initiate contact in the desired language of communication and continue communicating in that language for the duration of your contact.

*Note: A French version of this document is available [here](#).*

“Communication is of paramount importance in aviation. If a communication is misunderstood, incorrect, or garbled, even the simplest message can lead to a lapse in safety. The goal of all communications is to provide unambiguous, correct, and current information and clearances to aircrews and controllers.”

—National Aeronautics and Space Administration
Radio Operation

Familiarize yourself with the VHF radio in your aircraft prior to initiating communications. Set volume and squelch accordingly, and listen briefly to the desired frequency. Ensure microphone or boom is positioned so that speech is clear and continuous. When ready to transmit, press the “push-to-talk” button firmly and hold down with constant pressure. Once finished your transmission, release the PTT button and wait for a response.

Recommended Practices

CARs 602.136

Maintain a continuous listening watch on the appropriate frequency. This ensures you do not miss any transmissions directed to or affecting you, and helps you maintain situational awareness.

Remember, your voice is a tool. Speaking calmly and clearly indicates you are calm and in control in the cockpit, whereas quick, frenzied or excessively loud communications are more difficult to understand and may indicate urgency, or even panic.

The following practices are recommended to make communications easier for yourself as well as the receiver:

- Listen on frequency before speaking to avoid making a call while another aircraft is also transmitting
- Think about and plan what you are going to say before beginning transmission
- After pressing the push-to-talk button, a slight pause before beginning to speak (and again when you are finished) ensures that your entire transmission is heard and not cut off
- Use a normal, conversational tone and volume of speech
- Keep calls brief using concise, standard phraseology
- Remember that the information being relayed may need to be written down, speak slightly slower than during normal conversation, and transmit no more than three ideas (phrases, information, instructions) at once
- Only operational transmissions should be made (i.e., avoid general conversation)

Writing down long, complex or unfamiliar instructions will aid in your recall of the instruction and may mitigate incorrect readbacks and miscommunication.
General Format of Radio Communication

A complete radio transmission is made up of a number of parts and is cyclical in nature. Both persons involved must state their request/intentions, listen for feedback and acknowledge the other person's response.

The listening portion of the cycle is just as important as the speaking portion. Careful listening (hearback) may prevent errors from occurring.

State your call sign in each transmission. This allows ATC to confirm that the message/instruction/clearance was received and acknowledged by the intended aircraft.

If you do not understand, ask.

If the frequency is busy, ATS will ensure the highest priority calls are made first. If you have contacted ATS and they do not respond immediately, wait. They may be attending to a higher priority task such as an emergency call or attending to internal coordination. If you think your call may have been missed or forgotten, try again.
Readback/Hearback

CARs 602.31

The communications between ATS and pilots are intended to ensure the safe passage of all aircraft travelling through designated airspace. An important aspect of this communication is readback/hearback. While operating in VFR flight, the pilot is not required to read back each transmission, unless requested by ATS.

Reading back instructions as well as clearances allows both you and ATS to correct any mistakes in what has been said and heard.

Some of the most safety-critical clearances and instructions that may be read back are:

- Clearance or instruction to enter, land on, take off from, hold short, cross or backtrack on any runway
- Route clearances
- The runway in use, altimeter settings, level/heading/speed instructions
- Transponder codes

An instruction to HOLD SHORT of a runway must be read back.

Note that in many of the examples given within this document, it would be acceptable to respond with just the aircraft call sign.

If you are unsure, if something is unclear, or not what you expected, it is important that you ask for clarification.

This document attempts to find consistencies in expected readbacks based on feedback from ATS units across Canada. However, as noted in the Document Format section, local procedures may vary.
Initial Contact

On initial contact, tell ATS not only the manufacturer, but the type of aircraft. For example, a Cessna 150 and a Cessna Citation have very different flight capabilities and characteristics.

**Aircraft:** (ATS unit identification) (aircraft call sign)

Montreal Terminal, this is Piper Meridian Foxtrot Romeo Juliett Delta

If you are in airspace with high frequency congestion, you may adjust your calls by taking out unimportant words like “this is” and only transmitting the most important information:

**Example:** Montreal Terminal, Piper Foxtrot Romeo Juliett Delta

Stand By

“Stand By” is generally used when there is time needed between transmissions. This may be to verify or gather information, or because there is another task being performed. “Stand by” means wait, the individual (ATS unit or pilot) who initiated the stand by will re-establish contact when they are ready to do so.

Whitehorse Radio, Helicopter Golf Juliett Uniform Kilo, I would like to update my flight plan

Helicopter Golf Juliett Uniform Kilo, Whitehorse Radio, stand by

Juliett Uniform Kilo, go ahead

The phrase **GO AHEAD** is only used as an instruction to proceed with your transmission. It is not used as an authorization for an aircraft or vehicle to taxi, or to approve a request.
Unfamiliar

You may utilize the term "unfamiliar" when in a new airspace or airport. This alerts ATS to the fact that you may not be ready to receive abbreviated, complex or fast-paced information. The ATS unit will try to offer you direct or uncomplicated routing and will be prepared to pay particular attention to you and your safety.

**Fort McMurray Tower, Helicopter Foxtrot Sierra Mike Lima inbound from the South to land, unfamiliar with the area**

**Helicopter Foxtrot Sierra Mike Lima, McMurray Tower, roger, are you GPS-equipped?**

**Affirmative, Foxtrot Sierra Mike Lima**

Radio Check

ATS may ask you to verify the readability of their radio transmission. Conversely, you may ask ATS to verify the readability of your radio transmissions.

**Aircraft**: (ATS unit identification) (aircraft call sign) RADIO CHECK (frequency)/HOW DO YOU READ?

**ATS**: (aircraft call sign) READ YOU (readability number)

<table>
<thead>
<tr>
<th>Readability</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Unreadable</td>
</tr>
<tr>
<td>2</td>
<td>Readable now and then</td>
</tr>
<tr>
<td>3</td>
<td>Readable but with difficulty</td>
</tr>
<tr>
<td>4</td>
<td>Readable</td>
</tr>
<tr>
<td>5</td>
<td>Perfectly readable</td>
</tr>
</tbody>
</table>

**Boundary Bay Tower, Seneca Golf Oscar Mike Golf, how do you read?**

**Seneca Golf Oscar Mike Golf, read you three, background static**

**Seneca Golf Oscar Mike Golf**
Initial Clearance/Clearance To or Out of the Zone

Check in *Canada Flight Supplement* (CFS) before initial contact to determine whether your call should be directed to Ground, Clearance Delivery or Tower. If ATIS is available, listen to the information given and note the ATIS identifier before contacting the appropriate unit.

Inform ATC of what you intend to do during your flight. This allows ATC to plan your entry and/or exit from the airspace.

**Circuits** – If you intend to do circuits at the airport:

1. **Abbotsford Ground, Cessna One-Seven-Two Golf Charlie Yankee Golf, with information Sierra, for circuits.**
2. **Cessna One-Seven-Two Golf Charlie Yankee Golf, Abbotsford Ground, squawk six-two-two-six, runway zero-seven, taxi via Alfa, hold short runway zero-seven, contact Tower one-one-niner-decimal-four.**
3. **Six-two-two-six, taxi Alfa, hold short runway zero seven, Cessna One-Seven-Two Golf Charlie Yankee Golf.**

**Practice Area** – If you intend to go out to the practice area:

1. **Fredericton Ground, Katana Golf Echo Echo Mike, with information Yankee, practice area, two thousand feet.**

**Cross Country** – If departing on a cross country, or a simulated cross country, ensure that you inform ATC. If on a flight plan, state this. If using a set heading point or specific routing out of the airspace, inform ATC so that they can plan for your departure.

1. **Ottawa Clearance Delivery, Katana Foxtrot Whiskey Sierra Hotel, with information Juliett, on VFR flight plan to Mirabel, set heading point Russell.**

If you receive a clearance or instruction that you do not understand, say **I DO NOT UNDERSTAND.**

The instruction or clearance will be explained to you using different words.
**Taxi**

**CARs 602.96**

**Aircraft:** (ATC unit identification) (aircraft call sign) WITH INFORMATION (ATIS identifier) (intentions/request)

**ATC:** (aircraft call sign) (ATC unit identification) RUNWAY (number) WIND (direction/speed) ALTIMETER (setting) TAXI (taxi instructions)

**Aircraft:** (read back clearance or instruction) (aircraft call sign)

---

In order to enter or cross a runway, a specific instruction or clearance is required (cross runway 25; line up runway 25; taxi via runway 25; cleared takeoff runway 25).
Helicopter Taxi

ATC will clear the helicopter to air taxi, unless otherwise requested by the pilot.

Aircraft: (ATC unit identification) (aircraft call sign) WITH INFORMATION (ATIS identifier) REQUEST TAXI

ATC: (aircraft call sign) AIR TAXI/AIR TAXI VIA (route), TO (unit name) (restrictions or special instructions), (traffic and hazard information), (wind information)

Montreal Ground, Helicopter Golf X-Ray Alfa Charlie, with information Golf at Hellibellule, request taxi

Helicopter Golf X-Ray Alfa Charlie air taxi via Papa Echo Delta hold short runway two-nine

Air taxi Papa Echo Delta, hold short two-nine, Golf X-Ray Alfa Charlie

Be aware of rotor tip vortices and rotor downwash while manoeuvring near light fixed wing aircraft.

If ground taxi is required:

Aircraft: (ATC unit identification) (aircraft call sign) REQUEST GROUND TAXI

Springbank Ground, Bell 206 Foxtrot Juliett Yankee Tango Medevac, request ground taxi

Bell 206 Foxtrot Juliett Yankee Tango Medevac, ground taxi Alfa Charlie Delta, hold short runway two-six

Ground taxi Alfa Charlie Delta, hold short runway two-six, Foxtrot Juliett Yankee Tango Medevac
**Progressive Taxi**

Progressive taxiing may be requested in unfamiliar airports, airports with complex/long taxiways, or at night when visibility on the ground may be difficult. If you request progressive taxiing, the controller divides your taxi route into manageable sections and issue your instructions accordingly. They will guide you step by step.

- **Windsor Ground, Caravan Golf Victor India India, requesting progressive taxi to apron three**
- **Caravan Golf Victor India India, Windsor Ground, roger, taxi right onto Hotel, left on Foxtrot, hold short runway one-two**
- **Hotel, Foxtrot, hold short runway one-two, Golf Victor India India**
- **Windsor Ground, Golf Victor India India, holding short runway one-two, ready to continue taxi**
- **Victor India India, cross runway one-two, continue Foxtrot, left on Golf, enter apron straight ahead at your discretion**
- **Foxtrot, Golf, apron at my discretion, Victor India India**
**Hold Short**

You may be given an instruction to HOLD SHORT of a runway. This means that you must stay on the taxiway behind the hold short line and cannot enter the runway until further instructions are received. A HOLD SHORT instruction requires a readback.

**ATC:** (aircraft call sign) HOLD SHORT (runway number)

**Aircraft:** HOLDING SHORT (runway number) (aircraft call sign)

**Crossing a Runway**

Before crossing any runway, you must be given a clearance by ATS.

**ATS:** (aircraft call sign) CROSS RUNWAY (runway number)

**ATC**

Romeo Echo Mike, cross runway one-four

Cross runway one-four, Romeo Echo Mike
Line Up/Line Up and Wait

You may be instructed to LINE UP or LINE UP AND WAIT. This may occur when the ATC has another aircraft to arrive or depart ahead of you, or for wake turbulence separation. LINE UP and LINE UP AND WAIT are NOT take-off clearances.

**Aircraft**: (ATC unit identification) (aircraft call sign) (HOLDING SHORT RUNWAY (runway number)/ready for departure)

**ATC**: (aircraft call sign) LINE UP/LINE UP AND WAIT RUNWAY (runway number) (reason to wait: other aircraft or vehicles/wake turbulence/etc.)

**Aircraft**: LINE UP/LINE UP AND WAIT RUNWAY (runway number) (aircraft call sign)

---

Boundary Bay Tower, Hotel India Golf, holding short runway zero-seven, ready for departure

Hotel India Golf, line up and wait runway zero-seven. Number two for departure, traffic Cessna One-Seven-Two departing from Bravo.

Line up and wait runway zero-seven, Hotel India Golf
Departure Instructions

ATC may issue specific departure instructions. This is NOT a take-off clearance.

ATC: (aircraft call sign) (instruction)
Aircraft: (instruction) (aircraft call sign)

Zulu Yankee Zulu, after departure, right turn to Laberge when able, not above three thousand three hundred feet
Right turn to Laberge, not above three thousand three hundred, Zulu Yankee Zulu

Takeoff

CARs 602.96

In order to take off of a controlled runway, you must be issued a clearance containing the words CLEARED FOR TAKEOFF.

Ensure you are holding short of the appropriate runway and are ready to take off before contacting ATC. When you receive your take-off clearance, it is good practice to repeat the runway number in your read back. This helps to verify that you will be taking off of the correct runway.

Aircraft: (ATC unit identification) (aircraft call sign) HOLDING SHORT RUNWAY (runway number/ready for departure)

ATC: (aircraft call sign) CLEARED FOR TAKEOFF RUNWAY (runway number)

Calgary Tower, Hotel India Golf, holding short runway zero-eight, ready for departure
Hotel India Golf, cleared for takeoff runway zero-eight
Cleared takeoff runway zero-eight, Hotel India Golf
Immediate Takeoff

Tower may ask if you are able to perform an immediate departure. This means that because of other traffic, there can be no extra time spent on the runway. You must taxi onto the runway and take off with no delay. If you are unable to do this, say “unable”, remain holding short, and ATC will issue you a standard take-off clearance when able.

Fredericton Tower, Hotel India Golf, holding short runway one-five, ready for departure

Hotel India Golf, are you able an immediate departure?

Affirmative, Hotel India Golf

Hotel India Golf, cleared for immediate takeoff runway one-five

Cleared immediate takeoff runway one-five, Hotel India Golf
**Helicopter Takeoff**

When taking off from a manoeuvring area of the airport, ATC will issue a take-off clearance.

**Aircraft:** (ATC unit identification) (aircraft call sign) READY FOR DEPARTURE

**ATC:** (aircraft call sign) (hazard/obstruction information) (control instruction: a required turn or heading after takeoff) (wind information) CLEARED FOR TAKEOFF/TAKE OFF AT YOUR DISCRETION FROM (unit name)

---

**Saskatoon Tower, Helicopter Golf Juliett Uniform Kilo, on Charlie, ready for departure**

**Helicopter Golf Juliett Uniform Kilo, there is a tower northwest of your location one hundred feet, wind calm, cleared for take off taxiway Charlie**

**Cleared takeoff Charlie, Helicopter Golf Juliett Uniform Kilo**

---

**Take off at Your Discretion**

“At your discretion” is used in uncontrolled areas of an airport. This is frequently used for helicopters and seaplanes.

You are responsible for safety and separation. ATC has given you the instruction with the intent that you comply as soon as safely able and may be instructing surrounding traffic based on this assumption.

---

**St. John’s Tower, Helicopter Foxtrot Mike Oscar Golf, ready for departure from Universal hangar ramp**

**Helicopter Foxtrot Mike Oscar Golf, take off at your discretion from Universal**

**Helicopter Foxtrot Mike Oscar Golf, take off my discretion from Universal**
Basic Circuit Pattern

The following are examples of calls you may be requested to make in the circuit. These examples are assuming you are entering the circuit at an aerodrome from outside of the airspace. If available, listen to the ATIS before entering the airspace.

If entering circuit directly after takeoff, begin at downwind call.

**Aircraft:** (ATC unit identification) (aircraft call sign) (position) (altitude) (intentions)

**ATC:** (aircraft call sign) (runway in use) (wind) (current altimeter setting) CLEARED TO THE CIRCUIT/LEFT BASE/DOWNWIND ETC. (specific requested reporting points, e.g., report final)

When established on downwind...

**Aircraft:** (aircraft call sign) DOWNWIND (runway number)

Additional requested reporting points...

**Aircraft:** (aircraft call sign) BASE/FINAL/LONG FINAL (runway number) (intentions)

---

Yellowknife Tower, Seminole Golf Bravo Charlie Charlie, with information India, ten miles south, six thousand five hundred feet, for landing

Seminole Golf Bravo Charlie Charlie, Yellowknife Tower, runway one-zero, wind one-four-zero at ten, altimeter setting two-niner-niner-fife, cleared left downwind, report final

Cleared left downwind one-zero, report final, Golf Bravo Charlie Charlie

Golf Bravo Charlie Charlie, final runway one-zero
If you are given an instruction that includes NOW, comply immediately as long as you are safely able. If you are unable, inform ATC.

Bravo Charlie Charlie, turn crosswind now, you are number two, traffic on downwind

Turning crosswind, number two, traffic in sight, Bravo Charlie Charlie
**ATC Circuit Instructions**

After ATC has advised you of traffic and you have confirmed traffic in sight, ATC may issue one of the following instructions.

<table>
<thead>
<tr>
<th>ATC Instruction</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turn crosswind to follow traffic</td>
<td>Do not turn crosswind until you are in a position to follow traffic on downwind</td>
</tr>
<tr>
<td>Extend downwind to follow traffic on final</td>
<td>Continue on the downwind leg so that you can turn base to follow traffic</td>
</tr>
<tr>
<td>Continue downwind, I will advise base turn</td>
<td>Continue on the downwind until instructed to turn base</td>
</tr>
<tr>
<td>Do a right hand 360</td>
<td>Perform a three hundred and sixty degree turn to the right and rejoin the circuit</td>
</tr>
<tr>
<td>Make the next circuit right hand</td>
<td>Change from a left to a right hand circuit</td>
</tr>
<tr>
<td>Direct to threshold</td>
<td>From your current position, fly in a straight line to the threshold of the specified runway</td>
</tr>
</tbody>
</table>
**Circuit Exercises**

You may request a variety of exercises while in the circuit or prior to departure. These exercises include: touch-and-go, low approach, missed approach, stop-and-go, full stop landing, simulated rejected takeoff, reduced power takeoff, simulated engine failure, or the option. If the circuit or airport is busy, the exercise may not be approved due to traffic.

**Aircraft**: (ATC unit identification) (aircraft call sign) DOWNWIND (runway number) REQUEST (your request)

**ATC**: (aircraft call sign) UNABLE DUE TO (reason)

or...

**ATC**: (aircraft call sign) CLEARED FOR THE OPTION RUNWAY (runway number)

**Aircraft**: (aircraft call sign)/CLEARED FOR THE OPTION RUNWAY (runway number) (aircraft call sign)

---

**Example 1**

Fredericton Tower, Romeo Echo Mike downwind two-seven, request the option

**ATC**

Romeo Echo Mike, cleared for the option runway two-seven

Cleared for the option runway two-seven, Romeo Echo Mike

**Example 2**

Fredericton Tower, Romeo Echo Mike, downwind two-seven, request stop-and-go

**ATC**

Romeo Echo Mike, unable stop-and-go due to traffic on long final

Request touch-and-go, Romeo Echo Mike

**Example 3**

Fredericton Tower, Romeo Echo Mike, downwind two-seven, request power off one-eighty

**ATC**

Romeo Echo Mike, power off one-eighty approved, cleared to land runway two-seven

Power off one-eighty approved, cleared to land runway two-seven, Romeo Echo Mike
**Autorotation**

It is important to inform ATS and other aircraft in the area when you will be performing autorotations at an aerodrome from within the circuit. This allows for better planning and situational awareness.

Due to the typically high rate of descent, the aircraft will begin the manoeuvre at a high altitude, close to the touchdown point.

**Aircraft:** (ATS unit identification) (aircraft call sign) REQUEST/WILL BE PERFORMING STRAIGHT IN/180/360 AUTOROTATION TO (touchdown point)

---

**Straight In:**
During a straight in autorotation, the helicopter begins the manoeuvre on the final leg of the circuit. This means that the aircraft will be high on final.

**180:**
A 180 autorotation begins in the downwind, abeam the intended touchdown point. This is similar to a fixed wing power off 180.

**360:**
The 360 autorotation begins above the touchdown point. A descending turn of three hundred and sixty degrees is completed before touching down. The helicopter will be high over the runway to begin this manoeuvre.
Traffic

While flying VFR you are responsible for looking for traffic around you. In controlled airspace, if workload permits, ATC may advise you of traffic and provide separation; however, this does not relieve you of the responsibility to look for traffic as well.

Use the phrase LOOKING FOR TRAFFIC if you do not see the traffic. Use the phrase TRAFFIC IN SIGHT only if you see the traffic.
If you lose sight of traffic, inform ATS.

ATC: (aircraft call sign) TRAFFIC (position based on 12hr clock, direction, aircraft type, altitude)
Aircraft: LOOKING FOR TRAFFIC/TRAFFIC IN SIGHT (aircraft call sign)

Romeo Juliett Delta, traffic two o’clock, five miles, northbound Cessna, two thousand feet

Looking for traffic, Romeo Juliett Delta

When traffic is in sight...

Traffic in sight, Romeo Juliett Delta

The phrase “with the traffic” has been identified as contributing to communication errors and should not be used or accepted by either pilots or ATS.
**Frequency Change**

When transferring aircraft to a new frequency, ATC may provide frequency change instructions. If no frequency change is received and you are clear of Class C or Class D airspace, you may change to the next appropriate frequency.

**ATC:** (aircraft call sign) (CONTACT/MONITOR) (unit to be transferred to) ON (frequency of new unit) AT (time)/OVER (unit name)

**Aircraft:** (new frequency) (aircraft call sign)

---

**Delta Mike Oscar, contact Montreal Terminal on one-three-four-decimal-one-five**

**One three four-decimal-one-five, Delta Mike Oscar**

**Montreal Terminal, Duchess Foxtrot Delta Mike Oscar with information Lima**

**ATC:** (aircraft call sign) (change to enroute frequency/leaving terminal airspace/radar terminated etc.) AT (time)/OVER (unit name)

**Aircraft:** (change to enroute/leaving terminal etc.) (aircraft call sign)

---

**Sierra Echo Lima, radar service terminated, change to enroute frequency at your discretion**

**Sierra Echo Lima**
**Position Report**

Position reports may vary slightly whether you are on a cross country, in a practice area, etc.

*If directed to a FIC, make initial contact before giving position report.*

**General Position Report**

May be directed to a FIC during a flight plan filed cross country to update them on your progress. Reports may also be broadcast on the appropriate area frequency to allow others who may be flying in the area to know where you are.

**Aircraft:** (ATS Unit/Enroute Traffic) (aircraft call sign) (position) (altitude) (intentions/flight plan/destination)

---

You must be on a flight plan when flying across the Canada-United States border. Ensure that your flight plan is both opened and closed. Do not assume that this will be done automatically.

Additional information on cross-border flights can be found on the [COPA](https://www.copa.org) website.
Practice Area Position Report (may be in controlled or uncontrolled airspace)

A good practice area position report enables other pilots operating in the area to visualize where you are and where you will be.

Prior to entering a practice area, inquire whether the area you intend to operate in is occupied. Once established in the practice area, outline the boundaries of your chosen space by referencing easily identifiable landmarks. Also specify the altitude (or block of altitudes) that you will be operating in.

**Aircraft:** (aircraft call sign) (position) (altitude) (intentions)

---

**Cessna One-Seven-Two Foxtrot Echo Uniform Hotel,** approaching practice area from the East, two thousand feet over Constance Lake, planning to operate east side Dunrobin Road to the river, between Constance Lake and Constance Bay

---

Subsequent position reports should only be made when necessary, for instance when an aircraft is moving into an area adjacent to yours, or if you are moving or changing altitude. Unnecessary calls may cause frequency congestion and may hinder concentration and instruction in the cockpit.

---

**Cessna Foxtrot Echo Uniform Hotel,** working east side of Dunrobin Road to the river, between the lake and the bay, three thousand feet and below
Some practice areas in Canada are divided into predetermined sections and printed in the CFS entry for the corresponding aerodrome.

Reference the CFS prior to entering practice area zone to familiarize yourself with the available areas. You may be required to contact Terminal Control or another ATS unit before operating in the area. This is stated in the CFS entry.
**Arrival/Approach**

Before arrival to land at an airport, you must establish initial contact with the appropriate airspace controller. You may be asked to remain outside of the zone temporarily or orbit if the airspace is very busy. As VFR traffic, you will be cleared into the circuit to land. ATC will also issue you a sequence number. This number tells you when you can expect to land (and also the traffic ahead of you) e.g., “you are number three”. This means that you are third in line to land and that there are two aircraft ahead of you.

**Aircraft:** (ATS unit identification) (aircraft call sign) WITH INFORMATION (ATIS identifier) (intentions)

**ATC:** (aircraft call sign) NUMBER (number in sequence) (approach instructions)

**Aircraft:** NUMBER (number in sequence) (approach instructions) (aircraft call sign)
VFR Hold

ATC may require you to hold over a specific area due to traffic congestion. They will generally use the term “ORBIT”, and give a geographic location or published checkpoint/call-up point for you to orbit over. Remain in the orbit until instructed otherwise by ATC.

**ATC**: (aircraft call sign) ORBIT NORTH/EAST/SOUTH/WEST OF (location/checkpoint etc.) (instructions e.g., left/right turn) (expected length of hold/number of orbits)

---

Remain Outside of Class D Airspace

When establishing contact prior to entering Class D airspace, you may be instructed to remain outside of the airspace due to traffic.

---

**ATC**: Golf Alfa Bravo Charlie, due traffic, remain outside the control zone until further advised

**Remain outside of zone, Golf Alfa Bravo Charlie**
Landing

CARs 602.96

A landing clearance provides authorization to land. However, the decision whether to land or pull up and go around is yours. If you initiate an overshoot, advise ATC as soon as safely able.

Once issued a landing clearance, you may land the aircraft on the designated runway and exit via an appropriate taxiway.

**ATC**: (aircraft call sign) (traffic/hazard/obstacle information if necessary) (landing and exit instructions) (wind) CLEARED (land/touch-and-go/etc.) RUNWAY (runway number)

**Aircraft**: CLEARED (land/touch-and-go/etc.) RUNWAY (runway number)

Mike Foxtrot Foxtrot, wind one-three-zero at fifteen, cleared to land runway one-one

Cleared to land runway one-one, Mike Foxtrot Foxtrot

After landing, you do not require a clearance to exit that runway onto a taxiway.

If you must backtrack on the runway back to a taxiway in order to exit or cross a runway during taxi, you will need a clearance.
Helicopter Landing

If you will be landing on the manoeuvring area of the airport, you will be issued a landing clearance. If you will be landing outside of the manoeuvring area or out of sight of the ATC, landing will be at your discretion.

**ATC:** (aircraft call sign) CLEARED TO LAND/LAND AT YOUR DISCRETION (unit name)

**Aircraft:** CLEARED TO LAND/LAND AT MY DISCRETION (unit name) (aircraft call sign)

---

**November Mike Victor, wind three-two-zero at five, cleared to land taxiway Alfa**

**Cleared to land taxiway Alfa, November Mike Victor**

---

The use of the phrase “at your discretion” in association with taxiing, taking off or landing refers only to the pilot’s decision on whether or not to perform the action. It does not change the expectation that the action will be completed as soon as safely able.

Any delay in taxiing, taking off or landing should be reported to ATC.

---

**Yankee Yankee Golf, land at your discretion northwest of taxiway Golf**

**Land at my discretion northwest of taxiway Golf, Yankee Yankee Golf**
External Loads

CARs 602.16, 602.23

Helicopters operating with an external, or sling load, will generally try to avoid flight over built-up areas in case of accidental or emergency release of the load. When operating with an external load, inform ATS, or in case of uncontrolled airspace, inform the surrounding aircraft.

If you are operating with a long line, state this, as the increased height required may affect routing for you or traffic in the area.

**Aircraft:** (ATS unit identification) (aircraft call sign) WITH AN EXTERNAL LOAD (intentions/request)

```plaintext
Springbank Tower, Helicopter Foxtrot Lima Mike Victor, with information Bravo, with an external load inbound for landing
```

**Aircraft:** (ATS unit identification) (aircraft call sign) WITH (length) LONG LINE (intentions/request)

```plaintext
Abbotsford Tower, Helicopter Golf Mike India Charlie, with information Romeo, with fifty foot long line inbound for pad Alfa
```
Pull Up

If there is an obstruction on the runway or other hazard to landing, ATC may direct you to pull up using the instruction “pull up and go around”. ATC is expecting you to stop your descent and begin climbing back to circuit altitude.

**ATC**: (aircraft call sign) PULL UP AND GO AROUND (reason)

**Aircraft**: GOING AROUND (aircraft call sign)

If you initiate the pullup, inform ATS as soon as practicable.

---

**Diagram 8 - Missed Approach**
**Taxi Instructions After Landing**

Runway exit instructions may be included in landing clearance, or provided in a separate transmission. If unable to comply with exit instructions, inform ATC as soon as safely able.

**ATC:** (aircraft call sign) (runway exit instructions) CONTACT GROUND (frequency) NOW/WHEN OFF/AT (unit name)

**Aircraft:** (frequency)/(frequency AT location) (aircraft call sign)

---

**Once transferred to Ground Control, they will provide appropriate taxi instructions.**

**Aircraft:** (ATC unit identification) THIS IS (aircraft call sign) (current location) REQUEST TAXI TO (unit name)

**ATC:** (aircraft call sign) (taxi instructions)

**Aircraft:** (taxi instructions) (aircraft call sign)

---

**Arrival Report**

**CARs 602.77, 602.78**

Arrival reports are required to close flight plans. They may be directed to ATC, FSS or FIC. They may also be done via telephone or through the Collaborative Flight Planning System (CFPS). Ensure that you establish initial contact prior to giving your arrival report.

**Aircraft:** (ATS unit identification) (aircraft call sign) (type of flight plan/itinerary) (departure aerodrome) (arrival aerodrome) (date and time of arrival)

---

**Winnipeg Radio, Cessna One-Seven-Two Golf Bravo Uniform Delta to close VFR flight plan from Boundary Bay Charlie Zulu Bravo Bravo to Collins Bay Charlie Yankee Kilo Charlie. Arrive Charlie Yankee Kilo Charlie May two-five, time one-two-zero-zero Zulu**
Emergency Communications

It is important to make detailed and correct emergency calls. If you are in an emergency situation, the sooner you are able to make your MAYDAY call, the sooner Emergency Services can be deployed to help you. If you are in an urgent situation that does not require immediate assistance, making a PAN PAN call will ensure that ATS are aware you may need assistance.

Mayday

To be used when the aircraft is threatened by serious and/or imminent danger and requires immediate assistance.

Mayday signifies a distress situation.

**Aircraft:** MAYDAY MAYDAY MAYDAY (aircraft call sign) (situation/location/request/intentions) (number of persons on board) (fuel/endurance)

Pan Pan

To be used when there is concern for the safety of an aircraft, vehicle or person on board or within sight, and does not require immediate assistance. Pan Pan signifies an urgency message.

**Aircraft:** PAN PAN PAN PAN PAN PAN (aircraft call sign) (situation/location/request/intentions) (number of persons on board) (fuel/endurance)

Once you are safely on the ground, if able, contact the ATS unit to update them on your situation.
**Fuel Emergency**

A fuel emergency should be declared when the aircraft must land at the nearest safe aerodrome (not necessarily destination aerodrome) and will do so with less than minimum fuel.

**Aircraft:** MAYDAY MAYDAY MAYDAY FUEL (ATS unit identification if applicable) (aircraft call sign)

Mayday mayday mayday fuel, Lethbridge Radio, Cessna One-Five-Two Golf India November Kilo

**Minimum Fuel**

This call alerts ATC that you do not have enough fuel to divert to another airport or enter an orbit, extended downwind, etc. You must land at the destination airport in order to maintain minimum fuel reserve. Similar to a Pan Pan, if a pilot notifies ATC of having minimum fuel, it is not an emergency.

**Aircraft:** (ATC unit identification) (aircraft call sign) MINIMUM FUEL

Yellowknife Radio, this is DC-3 Foxtrot Hotel Golf India, minimum fuel

It is recommended to have the telephone number of the ATS units you will be flying near saved in your cell phone. These telephone numbers can be found in the CFS.

In the event of a communications failure, you may contact the ATS unit by telephone when it is safe and appropriate to do so.
## Request VDF Steer

VDF steers are available to VFR traffic needing directional assistance. You must request this service. Be aware that despite getting directional information from the FSS, they may not have you on radar. It is your responsibility to maintain visual contact with terrain and traffic.

**Aircraft:** (FSS unit identification) (aircraft call sign) REQUEST VDF STEER (current location) (heading) (altitude)

**FSS:** (aircraft call sign) VDF NAVIGATION ASSISTANCE WILL BE PROVIDED TO THE (unit name) VDF

**FSS:** WHEN ASKED TO TRANSMIT FOR BEARING, GIVE CALL SIGN, HOLD MIKE BUTTON FOR (number) SECONDS AND REPEAT CALL SIGN, MAINTAIN VFR

**Aircraft:** (aircraft call sign) wait given number seconds (aircraft call sign)

**FSS:** YOUR HEADING TO THE (unit name) VDF SITE IS (heading) REPORT AIRPORT IN SIGHT

**Aircraft:** (heading) TO (unit name) REPORT AIRPORT IN SIGHT (aircraft call sign)

<table>
<thead>
<tr>
<th>Aircraft</th>
<th>FSS</th>
</tr>
</thead>
<tbody>
<tr>
<td>St. Catharines Radio, Cessna One-Five-Zero Foxtrot Lima Lima Mike, requesting VDF steer to St Catharines Airport, over Smithville five thousand five hundred feet, heading zero-eight-five</td>
<td>Cessna One-Five-Zero Foxtrot Lima Lima Mike, St Catharines Radio, VDF navigation assistance will be provided to St Catharines VDF</td>
</tr>
<tr>
<td>Lima Lima Mike, transmit for bearing by holding mike button, give call sign, wait two seconds, repeat call sign</td>
<td>Lima Lima Mike, altimeter two-niner-niner-six, maintain VFR</td>
</tr>
<tr>
<td>Cessna Foxtrot Lima Lima Mike………..Cessna Foxtrot Lima Lima Mike</td>
<td>Lima Lima Mike, your heading to St Catharines is zero-six-zero, report aerodrome in sight</td>
</tr>
</tbody>
</table>
| Zero-six-zero to St Catharines, report aerodrome in sight, Lima Lima Mike | }


Request Special VFR

CARs 602.117

The pilot must request and receive authorization to conduct Special VFR operations. Once requested, you are either issued a clearance (to arrive, depart or operate within a control zone) or informed that weather is below special VFR minima

**ATC:** (aircraft call sign) (ATC unit identification) WEATHER BELOW VFR MINIMA, VISIBILITY (number) MILES, ONLY IFR OR SPECIAL VFR OPERATIONS ARE PERMITTED. WHAT ARE YOUR INTENTIONS?

**Aircraft:** (ATC unit identification)(aircraft call sign) REQUEST SPECIAL VFR (intentions)

If approved...

**ATC:** SPECIAL VFR IS APPROVED IN THE (unit name) CONTROL ZONE (any additional instructions)

If visibility is below special VFR minima,

**ATC:** (aircraft call sign) WEATHER BELOW SPECIAL VFR MINIMA, VISIBILITY (number) MILES, ONLY IFR OPERATIONS ARE PERMITTED. WHAT ARE YOUR INTENTIONS?

---

*St Andrews Tower, Bonanza Golf Echo Foxtrot Delta, inbound to land with information Delta, requesting special VFR*

*Bonanza Golf Echo Foxtrot Delta, St Andrews Tower, special VFR is approved in the St Andrews control zone. Cleared straight in runway three-six*

*Special VFR approved, cleared straight in runway three-six, Golf Echo Foxtrot Delta*

*St. Andrews Ground, Caravan Foxtrot Kilo Lima Romeo on apron three with information Delta, request special VFR and taxi*

*Caravan Foxtrot Kilo Lima Romeo St. Andrews Ground, weather below special VFR minima, visibility one half mile, only IFR operations are permitted. What are your intentions?*

*Foxtrot Kilo Lima Romeo will return to the hangar and file an IFR flight plan*

*Kilo Lima Romeo, roger*
**VFR Over-The-Top (OTT)**

If flying through a MF zone, inform FSS that you are operating VFR OTT.

VFR OTT through control zones and terminal control areas requires clearance.

_Aircraft:_ (ATC unit identification) (aircraft call sign) REQUEST VFR OVER THE TOP

_ATC:_ (aircraft call sign) CLEARED THROUGH THE (station name) CONTROL ZONE VFR OVER THE TOP

---

**PIREP**

ATC/FSS units rely on PIREPs from pilots to ensure that the most current and accurate weather is available for all those traversing the airspace. Try to include as much detailed information as possible. If practicable, direct PIREPs to a FIC as they can quickly and easily spread the information to all relevant units/users. If unable to transmit to a FIC, direct PIREP to the nearest ATS unit.

_Aircraft:_ (ATS unit identification) (aircraft call sign: including aircraft type) (position of weather phenomena) (altitude) (weather conditions encountered: cloud-base, amount, top; temperature; wind direction, speed; turbulence-intensity, type, altitude; icing-intensity, type, altitude) (any additional pertinent information)
Change to Flight Plan

CARs 602.76

If you must make a change in the route, duration or destination to your flight plan, direct this change to the appropriate ATS unit as soon as practicable.

**Aircraft:** (FIC unit identification) THIS IS (aircraft call sign)

**FIC:** (aircraft call sign) (FIC unit identification)

**Aircraft:** (aircraft call sign) VFR FLIGHT PLAN FROM (point of origin) TO (destination) REQUEST CHANGE FLIGHT PLAN

**FIC:** (aircraft call sign) ROGER

**Aircraft:** (outline the change to be made) (aircraft call sign)

**FIC:** (repeat your change)

**Aircraft:** (aircraft call sign)/AFFIRMATIVE (aircraft call sign)

---

Edmonton Radio, this is Piper Seminole Foxtrot Romeo Echo Mike

Seminole Foxtrot Romeo Echo Mike, Edmonton Radio

Seminole Foxtrot Romeo Echo Mike on VFR flight plan from Red Deer to Saskatoon, I would like to make a change to my flight plan

Romeo Echo Mike, roger

Divert to Vermilion Airport for three-zero minute stopover, then continue from Vermilion to Saskatoon. New ETA at Saskatoon one-seven-zero-zero, Romeo Echo Mike

Romeo Echo Mike, Vermilion three-zero minute stop, proceed to Saskatoon, new ETA one-seven-zero-zero

Romeo Echo Mike
Mandatory Frequency (MF) – Arrival/Circuits

CARs 602.97, 602.98, 602.101, 602.102

You are required to report to the MF unit five minutes prior to entry into the area. It is important to make initial contact with the unit before giving your intentions. The FSS may be monitoring multiple frequencies, preparing the weather report or performing other operational tasks, and may not be immediately prepared to receive a full report in the initial call.

The ATIS is made available at busy units to help alleviate frequency congestion. If you are able to listen to the ATIS before making initial contact, you can use the ATIS identifier (e.g. information Kilo) to let the FSS know that you have the information and they do not need to relay it to you again.

You are required to report to the MF unit five minutes prior to entry into the area, when joining the circuit, when joining the downwind leg (if applicable), and on final approach.

Aircraft: (FSS unit identification) THIS IS (aircraft call sign)

FSS: (aircraft call sign) THIS IS (FSS unit identification), GO AHEAD

Aircraft: (aircraft call sign) (position) (altitude) (intentions) REQUEST ADVISORY (if ATIS was available – WITH INFORMATION (information identifier))

FSS: (aircraft call sign) PREFERRED RUNWAY (runway number) WIND (direction and speed) ALTIMETER SETTING (altimeter numbers) (any aircraft or ground traffic/wake turbulence/conditions)

Aircraft: (intentions) (aircraft call sign)

FSS: (aircraft call sign) ROGER RUNWAY (runway number)

Aircraft: (position) (aircraft call sign)

FSS: (aircraft call sign) ROGER
Fort St. John Radio, Navaho Golf Lima India Golf, twenty-five miles to the southwest at five thousand five hundred feet, inbound for circuits, request advisory

Navaho Golf Lima India Golf, Fort St. John Radio, active runway two-nine, wind two-seven-zero at seven, altimeter two-niner-niner-six, traffic Cessna Caravan circuits runway two-nine

Golf Lima India Golf, descending to circuit altitude to join left downwind runway two-nine looking for traffic

Lima India Golf, roger runway two-nine, traffic Caravan one mile final runway two-nine

Lima India Golf, downwind two nine, Caravan traffic in sight

Lima India Golf, roger

Lima India Golf, final runway two-nine touch-and-go
Not all MF areas are equipped with radar. The information that an FSS is able to provide regarding traffic depends heavily on the information they receive from pilots. Ensure that your reports are clear and concise.

If you change your plan, inform the FSS.

The FSS is the point of contact for all communications in the MF area. All transmissions must be directed to the FSS.

**If landing at aerodrome, report clear of landing surface.**

**Aircraft:** (FSS unit identification) (aircraft call sign) CLEAR OF (runway number)
MF – Start Up/Taxi/Takeoff

CARs 602.97, 602.98, 602.99, 602.100

Before entering manoeuvring area, report intentions. Ensure to make initial contact first, listen to the ATIS if available.

Aircraft: (FSS unit identification) (aircraft call sign) (intentions)

- Kuujjuaq Radio, King Air Foxtrot Hotel Uniform Yankee, with Bravo
- King Air Foxtrot Hotel Uniform Yankee, Kuujjuaq Radio
- Kuujjuaq Radio, King Air Foxtrot Hotel Uniform Yankee taxiing Alfa to hold short runway three-one, northbound departure
- Hotel Uniform Yankee, roger runway three-one
Before moving onto take-off surface, inform FSS. Relay departure procedures before takeoff:
CARs 602.100

**Aircraft:** (FSS unit identification) (aircraft call sign) (intentions)

---

**Kuujjuaq Radio, Hotel Uniform Yankee backtracking runway three-one**

**Hotel Uniform Yankee, roger**

**Kuujjuaq Radio, Hotel Uniform Yankee taking off runway three one, climb runway heading to circuit altitude, right turn out, northbound one-zero thousand feet**

**Report airborne:**

**Hotel Uniform Yankee, airborne runway three-one**

---

**Report departing circuit:**
CARs 602.100

**Aircraft:** (FSS unit identification) (aircraft call sign) (intentions)

**Kuujjuaq Radio, Hotel Uniform Yankee clear of circuit, northbound**

**Hotel Uniform Yankee, roger**
**MF – Flying Through Area**

**CARs 602.103**

If you will be passing through the MF area without the intent to land or do circuits, you must report at least five minutes prior to entering the area. Begin with initial call.

**Aircraft:** (FSS unit identification) THIS IS (aircraft call sign)

**Aircraft:** (FSS unit identification) (aircraft call sign) (position) (altitude)

---

Thompson Radio, this is Duchess Foxtrot Whiskey Yankee Uniform

Duchess Foxtrot Whiskey Yankee Uniform, Thompson Radio

Thompson Radio, Foxtrot Whiskey Yankee Uniform, twenty miles southwest of Thompson, five thousand five hundred feet, flying through the area to Orr Lake

---

You must also report when clear of the MF area.

**Aircraft:** (FSS unit identification) (aircraft call sign) CLEAR OF THE AREA

---

Thompson Radio, Whiskey Yankee Uniform, clear of the area
Aerodrome Traffic Frequency (ATF)

These calls are recommended at an ATF site for safety purposes. By letting other aircraft know where you are and what your intentions are, everyone in the airspace is able to plan accordingly. Keep in mind that there may be NORDO aircraft at an ATF site.

**Five minutes prior to entering ATF area:**

**Aircraft:** (aerodrome location UNICOM/TRAFFIC) (aircraft call sign) (direction from aerodrome)/(position) (altitude) (intentions)

**Aircraft:** (aerodrome location UNICOM/TRAFFIC) (aircraft call sign) (distance from aerodrome) (direction from aerodrome) (intentions)

**All calls after this are in the following format:**

Aircraft: (aerodrome location TRAFFIC) (aircraft call sign) (position) (intention)

---

<table>
<thead>
<tr>
<th>Cartwright Traffic, Piper Golf Charlie Alfa Golf, fifteen miles south of Cartwright, five thousand five hundred feet, inbound for landing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cartwright Traffic, Piper Charlie Alfa Golf, five miles to the south, three thousand five hundred feet, will descend to one thousand five hundred to overfly the field</td>
</tr>
<tr>
<td>Cartwright Traffic, Charlie Alfa Golf overhead field one thousand five hundred feet, descending to join mid right downwind runway two-six</td>
</tr>
<tr>
<td>Cartwright Traffic, Charlie Alfa Golf, right downwind runway two-six</td>
</tr>
<tr>
<td>Cartwright Traffic, Charlie Alfa Golf, final runway two-six, full stop landing</td>
</tr>
<tr>
<td>Cartwright Traffic, Charlie Alfa Golf, landed runway two-six, clear of the active</td>
</tr>
</tbody>
</table>

**ATF – Start Up/Taxi/Takeoff**

While there is no requirement in the CARs about reporting intentions at an ATF facility, in the interest of safety, all aircraft in the area capable of radio communications should treat the area as an MF. All radio-equipped aircraft must maintain a listening watch on appropriate frequency CARs 602.96. Refer to MF-Start Up/Taxi/Takeoff section for suggested phraseology.
Remember

If you have not clearly heard a transmission, reply “say again”. The transmission will be repeated.

If you did not understand a transmission, reply “I do not understand”. The transmission will be explained.

Questions, comments and feedback can be directed to: service@navcanada.ca