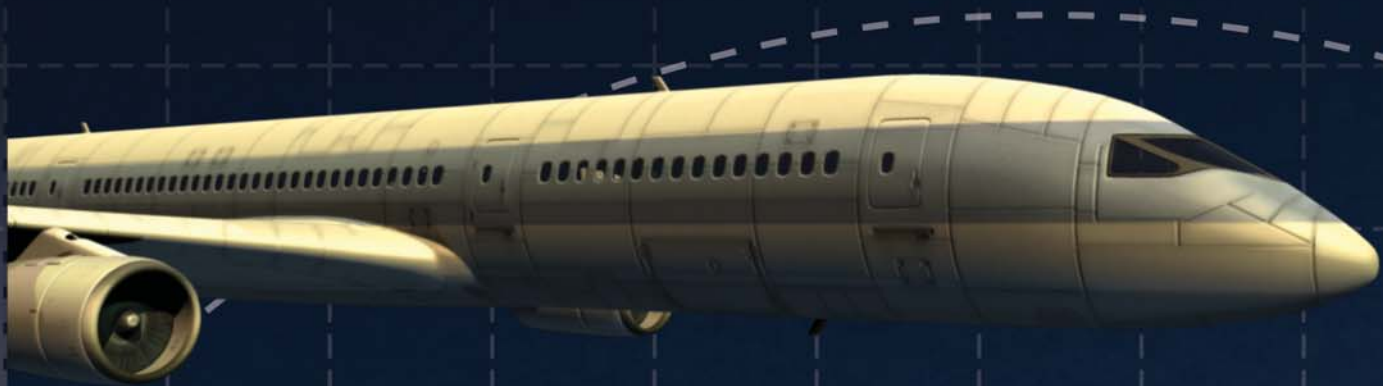


The First Defence

Effective Air Traffic Services - Pilot Communication



*No proper readback?
Challenge poor communications.
Use standard phraseology
to reduce errors.*



Transport Canada

Transports Canada

