



## CUSTOMER NOTICE

---

### **Transition of Weather Briefing and Flight Planning Services to the Winnipeg Flight Information Centre**

**On April 8, 2010** NAV CANADA will transfer weather briefing and flight planning services for the province of Saskatchewan from Edmonton Flight Information Centre (FIC) to Winnipeg Flight Information Centre (FIC).

On this date toll-free telephone calls from the province of Saskatchewan will be routed to the Winnipeg FIC.

Additionally, on April 8<sup>th</sup>, 2010 all radio calls using the enroute RCO frequencies at Buffalo Narrows, La Ronge, North Battleford (Cameron McIntosh), Prince Albert (Glass Field), Regina, Saskatoon, Stony Rapids, Swift Current, Wollaston Lake, and Yorkton RCOs will be answered by the Winnipeg FIC.

The Flight Service Stations within Saskatchewan will continue providing Airport Advisory Service, Vehicle Control Service and the local weather observation program.

Edmonton FIC will continue providing flight information services for the province of Alberta and Northeastern British Columbia.

Pilots wishing to view weather data and other flight planning information may log on to the NAV CANADA website – [www.navcanada.ca](http://www.navcanada.ca) - or contact the Winnipeg FIC who will fax information directly.

#### *Previous Transitions*

The Winnipeg FIC was established with the implementation of the FIC Project. Winnipeg FIC customers have access to FIC features designed to simplify pilots' access to information or ease pilot workload like the Pilot's Automatic Telephone Weather Answering Service (PATWAS), which provides easy access to routine information, and "fast close" flight planning options.

#### *Contacting the FIC*

Telephone contact can be made with NAV CANADA's operational FICs by dialing 1-866-WXBRIEF (for direct access within any FIC's service area). Dialing 1-866-GOMETEO from anywhere in Canada will allow pilots to reach the Quebec FIC for service in French. The Winnipeg FIC may be reached directly from anywhere across Canada and the continental United States by dialing 1-866-541-4103.

#### *ONLINE Services*

Pilots wishing to view weather data and other flight planning information, including NOTAMs may log on to the NAV CANADA website – [www.navcanada.ca](http://www.navcanada.ca).

Internet Flight Plan Filing is also available. This is a great tool for Internet savvy pilots who wish to submit their flight plans electronically. A signed form needs to be submitted in order to take advantage of this service.

Simply go to [www.navcanada.ca](http://www.navcanada.ca) under "Flight Operations", click and print the form, fill it and fax it back to the number indicated.

With the transition of services from Saskatchewan, Winnipeg FIC will provide seamless pre-flight planning and en route advisory service throughout Saskatchewan, Manitoba and Northwestern Ontario.

**For any questions or concerns, please contact  
NAV CANADA Customer Service at 1-800-876-4693**